

Champions Square
A to Z Guide (as of 09/06/11)

A

Accessible Parking (ADA)

Parking for guests with disabilities is available in Lot 3, which is located across from the East side of the New Orleans Arena off of La Rouge Street. This location can accommodate up to 5 regular handicap spaces and 6 van handicapped spaces. To gain access to accessible parking, proper vehicle registration is required as well as a current disabled placard with a matching identification card. Please refer to the ADA Pamphlet located under the Seating Chart tab for more information. For a link to the parking map, please click [here](#).

<http://www.superdome.com/directions>

Address

Louisiana Superdome
1500 Girod Street
New Orleans, Louisiana 70113

Animals

Animals and pets are prohibited in Champions Square with the exception of service animals assisting ADA patrons.

ATMs

Champions Square offers ATM services through Whitney Bank for patrons during events. One ATM can be found in the far northwest corner of Champions Square between tents A and B. Another ATM can be found on the east side wall of Champions Square next to the Guest Services booth. For each location, please refer to the Champions Square map.

<http://www.superdome.com/uploads/ChampionsSquareMaprev82511.pdf>

B

SMG Management reserves the right to enforce removal of Banners/Signs/Flags at any time.

Banners/Signs/Flags of a commercial nature are not permitted without specific permission from Building Management. Please note these conditions may change at any time due to event specifics, Show Management requests, etc.

C

Cameras

All cameras are permitted in Champions Square.

Catering

All catering is provided exclusively in-house by Centerplate. To coordinate specific food and beverage requirements, please contact Centerplate at (504) 558-6260.

ClubXLIV

Champions Square is also home to Club XLIV, which is perfect for private meetings, receptions, banquets and special events. Visit the Champions Square page for more information.

<http://www.superdome.com/square>

Concessions

All concessions are provided exclusively in-house by Centerplate. Outside food and/or beverages of any kind may not be brought into Champions Square.

Credit Cards

All major credit cards are accepted at all restaurant locations within the Square and Club XLIV, as well as some of the surrounding portable concession stands.

Parking is **cash only**.

D**Directions**

Please refer to the Direction/Parking section at the Champions Square website.

<http://www.superdome.com/site28.php>

Door Opening

Door opening is at the discretion of the individual show management. For door opening times, please refer to the event information page for that specific event.

<http://www.superdome.com/calendar>

E**Elevators & Escalators**

There are no elevators and/or escalators leading into or out of Champions Square.

Emergencies and Evacuations

Champions Square has in-house Security services 24-hours a day. In case of an emergency within Champions Square, please call 911 or (504) 587-3900.

Employment Opportunities

Please visit the employment section of this website located under the About Us main heading.

<http://www.superdome.com/employment>

Entrances

Entry gates vary for Champions Square. Please refer to the user-friendly map.

<http://www.superdome.com/uploads/ChampionsSquareMaprev82511.pdf>

Entry Inspections

Pre- Event Screening

Depending upon the nature of an event or when considered necessary by SMG and Show Management, a visual or full search will be conducted by SMG Security on all patrons prior to entering Champions Square. Patrons not willing to comply with search procedures prior to entering Champions Square will be denied access.

Visual Search

A visual search consists of the following: the patron being asked to open any coats and/or purses/bags of any type. Security will visually scan all patrons as they enter Champions Square for contraband (see Prohibited Items heading for a listing of items). The patron will be asked to either return items in question to their car, house or hotel or dispose of the item(s) prior to entering Champions Square. Patron may be detained if item(s) discovered is of illegal nature.

Full Search

A full search consists of the following: the patron being asked to open any coat and/or purse/bag and also being physically patted down or screened with a metal detector. If contraband is detected, the patrons will be asked to either return items in question to their car, house or hotel or dispose of such item(s) prior to entering Champions Square. Patron may be detained if the item(s) discovered is of illegal nature.

Event Booking

Champions Square has the flexibility and space to accommodate events small and large, from private parties to large-scale public events.

For private events, please contact domeandarenasales@superdome.com.

For public-ticketed events, please contact mike.schilling@superdome.com.

Eviction Policy

The following behaviors or activities are causes for eviction from the Champions Square:

- Use of profanity or unacceptable language of any type
- Possession of illegal or unauthorized items inside Champions Square
- Unacceptable dress
- Public drunkenness
- Entering or attempting to enter any "off limit" area such as the stage area, backstage, or restroom of the opposite sex
- Participating in a fight or instigating a physical or verbal altercation
- Verbally abusing, threatening, or intimidating other patrons or Building Management
- Throwing objects of any type
- Possession of any unauthorized banners or signs
- Smoking indoors

For NFL games, please refer to the NFL Fan Code of Conduct by clicking [here](http://www.neworleanssaints.com/fan-zone/fan-code-of-conduct.html).
<http://www.neworleanssaints.com/fan-zone/fan-code-of-conduct.html>

F

First Aid

Acadian Ambulance Service provides complete first aid/paramedic services during Champions Square events. First Aid can be found on both the north end of Champions Square, as well as near the interior entrance to Club XLIV. For an overview look at the locations, please refer to the Champions Square Map.

<http://www.superdome.com/uploads/ChampionsSquareMaprev82511.pdf>

Food/Beverages

All catering and concessions are provided exclusively in-house by Centerplate (outside food of any kind is prohibited). Concession stands and various restaurant vendors are conveniently located throughout Champions Square.

G

Group Sales

For information on group sales of events in Champions Square, please refer to the event information page for particular events. <http://www.superdome.com/calendar>

Guest Conduct / Guest Courtesy

Any conduct detrimental to the safe and proper operation of an event such as, but not limited to, abusive language, threats, assault, vandalism, theft and all other inappropriate actions will result in immediate removal from the premises or arrest and prosecution as appropriate.

Guest Services

Champions Square features a Guest Services Tent. Guests may wish to visit the tent to ask directions, offer suggestions or seek assistance while at Champions Square.

The Guest Services tent is located on the far south end of Champions Square. For an overview look of the location, please refer to the Champions Square Map.

<http://www.superdome.com/uploads/ChampionsSquareMaprev82511.pdf>

H

Hearing assistance

Please visit our Guest Services Tent for additional information.

Hotels

A listing of all hotel properties convenient to the Superdome can be found on the New Orleans Convention and Visitors Bureau website at <http://www.nomcvb.com>.

L

Lost and Found

During an event at Champions Square, patrons should visit the Guest Services Tent located at the far south edge of Champions Square. After an event, patrons may call Security Control at 504-587-3900 for more information.

Lost Parent/Found Child

Children who have lost their parents should be escorted to the closest police officer, security officer or to the Guest Services Desk. Parents seeking a lost child should proceed to the nearest Guest Services Desk for assistance in locating their child.

M

Management

Champions Square is managed by SMG, the world leader in private management for public facilities. For more information on SMG, please click [here](http://www.smgworld.com/).

Media Inquiries

Please call (504) 587-3663 for more information.

Merchandise

Champions Square will feature a New Orleans Saints merchandise stand on game days. It will be located at the top of the Grand Staircase landing. Hours of operation are event dependent.

Please refer to the Event Information page for that specific game or event

<http://www.superdome.com/calendar>

N

Non Profit Organizations

Groups interested in raising funds by selling concessions during a Champions Square event should contact Centerplate at (504) 558-6260 or (504) 558-6601.

P

Parking

The exclusive parking complex for all events in Champions Square is the Champions Garage (formerly Macy's Garage). There are 2,081 parking spaces in Champions Garage alone, as well as 11 ADA parking spaces in Lot 3. For a link to the parking map, please click [here](#).

<http://www.superdome.com/directions>

Re-entry and overnight parking are prohibited. Solicitations of any type as well as unauthorized tailgating are strictly prohibited. Vehicles of any kind parked illegally or in restricted areas are subject to tagging and towing without notice.

Oversized Vehicles: Oversized vehicle parking is located in Lot 3 and Garages 5 & 6 (ground level only) when available.

For event day parking rates, please refer to the event information page for that specific event <http://www.superdome.com/calendar>. Please note that all parking garages are **cash only**.

Prohibited Items

- Outside food
- Containers of any kind (including glass, ice chests, coolers, or any food containers)
- All animals (w/ exception of service dogs)
- Bicycles, carts, skateboards and motorized vehicles
- Projectiles (i.e. fireworks)
- Tents
- Chairs
- Unauthorized marketing/solicitation/vending

If any prohibited items are revealed during a search, the patron(s) will be permitted to return to their vehicle with the item(s) or they can dispose of the item(s). Champions Square will not store any personal belongings or items of any type.

Public Transportation

Public transportation has a drop off and pick up location on Poydras Street across from Gate A Ground Level.

R

Radio/TV

Single-speaker radios and hand-held televisions are permitted in Champions Square as long as they don't interfere with other fan's enjoyment of the event.

Re-entry

Re-entry into Champions Square is permitted. All patrons are subject to the same visual inspections upon each entry.

Restrooms

Champions Square has both permanent bathroom facilities available for patrons. Restrooms are located under the Southeast LaSalle Street Ramp. Total Men's Facilities: Four restroom stalls, 1 ADA accessible stall, six urinals, six sinks. Total Women's Facilities: Nine restroom stalls, 1 ADA accessible stall, six sinks

S

Seating

Public seating in Champions Square is only available on the interior/exterior of the enclosed tent.

Security

Champions Square has in-house Security services 24-hours a day. In case of an emergency in Champions Square, please call "911" or (504) 587-3900.

Solicitation

The distribution of promotional items, handbills, flyers, pamphlets, printed materials, as well as the solicitation of signatures, is not permitted on Champions Square property without prior, written authorization from Building Management.

Smoking Policy

Smoking on the exterior portions of Champions Square is permitted unless other specifications are made by show management. Smoking in any interior areas of Champions Square or Club XLIV is strictly prohibited.

Strollers

Strollers are allowed into Champions Square. SMG and Champions Square is not responsible for the storage of any patron strollers. Patrons may keep strollers with them in Champions Square as long as it does not impede walkways or sightlines of other patrons.

T

Tailgating

Tailgating is not allowed on Champions Square property and parking facilities.

Ticket Reselling

The resell or attempted resell of tickets on Champions Square property is prohibited by law. Violators will be removed from the premises and subject to arrest and prosecution as appropriate.

Tours

Public tours of Champions Square are not available. Visitors are more than welcome to walk around the exterior surface areas of Champions Square in order to take photos.

V**Video Cameras**

For video camera policies for a particular show, please reference the event information page specific to that event. <http://www.superdome.com/calendar>

W**Water Fountains**

Water fountains can be found on the interior of the Champions Square Building on the outside of the public restrooms.

Websites

<http://www.superdome.com/square>

Wheelchairs

Champions Square does not supply wheelchairs and/or wheelchair escorts to the public. All wheelchairs within Champions Square must be supplied by the patron.

***SMG reserves the right to change or modify these policies
at anytime and without notice.***